



THE WALNUT TREE, SAMI, Kefalonia

BOOKING TERMS AND CONDITIONS

For rental of The Walnut Tree, Poulata, Sami 28080 , Kefhalonia

- **RESPONSIBILITY** The signatory on the booking form does so on behalf of all persons who will occupy the property during the period stated. All members of the party must be aware of and accept the booking terms and conditions. Any breach will result in immediate termination of the booking without refund.
- **NUMBERS** The booking form clearly states the maximum number of occupants permitted (10 is optimum occupation) with up to 12 at the owners' discretion and a charge is normally made – please see rental rates on our website.
- **Groups** We accept bookings from family groups or similar. Mixed groups and singles only by special arrangement
- **CANCELLATION** Our terms are set out on our website and normally the same as set out on our VRBO listing (as this confirms to the 'norm' and is updated regularly to reflect current situations.
- **DAMAGE DEPOSIT** A Damage Deposit of £200 is included in the balance payment of the rental (8 weeks prior to arrival. The damage deposit is returnable once we have been notified by our Management that the property has been inspected and declared in a reasonable condition. We will inform our guests of any replacements or repairs found to be necessary. Once this has been agreed, we will send receipts and the remainder of the deposit.
- **WELCOME PACK** includes eggs, milk, butter, bread, honey/jam, bottled water, beer, wine, tea, coffee and sugar is provided with our compliments.
- **LINEN AND TOWELS** All linen and towels are provided as are beach/pool towels. *Please ensure that bathroom towels are NOT used around the pool or taken to the beach.*
- If guests are planning a **celebration/party** at The Walnut Tree, they must discuss this with us, stating the proposed day, numbers and an idea of format. Permission must be obtained beforehand.
- **SERVICE** The property is serviced (cleaned with linen and towel change) **ONCE A WEEK** (this applies to guests who have booked for more than one week). If our staff find the property in an unreasonable condition, a charge will be taken out of the damage deposit (see above) to cover cleaning, etc. On departure please note that the property must be left in an acceptable condition (see our website for details).
- **GARDEN AND POOL** We want our guests to have the best time at The Walnut Tree. Please read and keep to the safety and general 'Guidelines' posted on the pool house. Please respect our garden and enjoy the fruits in season (adults to supervise children picking fruit, etc).
- **ARRIVAL/DEPARTURE TIMES** Departure time is 10.00 am and the property will be available from 4.00 pm for new arrivals. However, we do try to be flexible so please inform us of your flight times and every effort will be made to have the property ready.
- **INSURANCE** Evidence of cancellation/general travel insurance (photocopy will be adequate) must be sent when returning this Booking Form or when paying the Balance.

Rees and Celia Jenkins
The Walnut Tree
Sami, Kefalonia, Greece