

## VILLA BOOKING TERMS AND CONDITIONS

The Walnut Tree Villa, Sami 28080, Kefalonia

- **ARRIVAL/DEPARTURE TIMES** Departure is **10.00 am**. Villa availability from **4.00 pm** for new arrivals. We try to be flexible so please inform us of your flight times, every effort will be made to accommodate different times.
- **CANCELLATION** Our terms are set out on our website and are identical to our VRBO listing. **100%** refund of amount paid if you cancel at least **60** days before check-in. **50%** refund of amount paid (less service fee) if you cancel at least **30** days before check-in. **0%** refund if you cancel **less than 30** days before check-in. This conforms to industry best practice.
- **CELEBRATIONS AND PARTIES** If guests are planning an “event” at The Walnut Tree, the signatory must disclose this before booking, clearly stating the proposed day, numbers, and proposed format. Permission must be obtained before a booking can be confirmed.
- **DAMAGE DEPOSIT** A damage deposit of £300 is required when making the final balance payment for the rental 8 weeks prior to arrival. The deposit is returnable once our management team have inspected and confirmed the villa to be in a satisfactory condition. We inform our guests of any additional cleaning needed, replacements or repairs found to be necessary. Should damage occur exceeding the deposit of £300 you agree to reimburse this. If required, we can provide receipts for insurance purposes.
- **GARDEN AND POOL** We want our guests to have the best time at The Walnut Tree. Please adhere to the safety and general ‘Guidelines’ posted in the pool area. Please respect our garden and enjoy the fruits and herbs in season (adults to supervise children)
- **GROUPS** We accept bookings from family groups or similar. Mixed groups or singles only by special arrangement.
- **INSURANCE** A photocopy of cancellation/general travel insurance must be included when returning the Booking Form or when paying the balance.
- **LINEN AND TOWELS/BEACH TOWELS** All linen and towels and beach towels are provided. Please ensure that bathroom towels are NOT used around the pool or taken to the beach.
- **NUMBERS** The booking form states the maximum number of occupants permitted (10 is optimum occupation) with up to 12 at the owners’ discretion, a nominal cleaning & laundry charge per extra guest is applied – please see [rental rates](#) on our website
- **PETS** Are strictly forbidden due to local bylaws & regulations. Additionally, some guests are susceptible to pet hair allergies. Violation forfeits the entire deposit.
- **RESPONSIBILITY** The signatory on the booking form does so on behalf of all persons occupying the villa during the agreement period. All party members must be aware of and accept the booking terms and conditions. Any breach will result in immediate termination of the booking without refund.
- **SERVICE** The villa is serviced, cleaned, with linen & towel change, weekly. (Applies to bookings of more than one week).
- **SMOKING** Is only permitted outside the villa. Ashtrays must be used and emptied in a bin. Various safety equipment is fitted throughout, it must not be disabled or tampered with.

Updated 12 Septembert 2023.

The owners may amend, update, or otherwise **change Terms & Conditions**, at any time and without prior notice.